



At-Home Support

Friendly technology help, right where you need it.

When the problem involves your Wi-Fi, printer or several connected devices, it helps to see everything together. We'll come to your home and work through the technology that's causing trouble, explaining things clearly as we go.

Help with the things you use every day

We help with Windows PCs and Macs, Wi-Fi and internet connections, printers and scanners, phones, tablets and other home technology. We can troubleshoot connections, install or update suitable software, adjust settings, and help with email, accounts and online services.

We'll explain what we're doing and check everything is working properly before we leave.

Choose the pace that suits you

Routine At-Home: £46 for one hour. Book a convenient visit for problems that don't need immediate attention.

Priority At-Home: £72 for one hour. For more urgent problems, with a visit as soon as availability allows.

Travel is charged separately, based on the time needed to get to and from your home.

How it works

- 1. Book your visit.** Choose Routine or Priority and arrange a suitable appointment.
- 2. We come to you.** We investigate the problem where your equipment is used, so we can check the connections and devices together.
- 3. We work through it.** We explain what's happening, help put things right and make final checks before leaving.

Ready for some help at home?

Scan the QR code for service details and booking, or call **01985 330073**.

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Please arrange an appointment before visiting.