



Drop-Off Support

Leave it with us. We'll get to the bottom of it.

Bring your troublesome Windows PC or Mac to Simple PC Help. We'll investigate, explain what we find and help you decide what to do next.

Time to take a proper look

Ideal when a problem needs hands-on checks, specialist tools or a little more time. Leave your computer with us and carry on with your day.

Your initial charge includes **up to one hour of diagnostic work**. We check relevant hardware and software, investigate startup, performance or reliability problems, and carry out appropriate tests to identify the likely cause.

Clear answers. You choose what happens next.

We explain our findings in plain English. If repairs, replacement parts or further work are needed, we tell you the cost and get your approval before going ahead. The initial charge covers investigation; additional repairs and parts may cost extra.

Choose the pace that suits you

Routine – £46

For problems that don't need immediate attention. We normally inspect your computer within 24 hours, Monday to Friday.

Priority – £72

For more urgent problems. We prioritise the inspection, normally looking at your computer the same day where availability allows.

Both include up to one hour of diagnostic work. These times refer to the inspection; completion depends on the work required.

Three simple steps

1. Book and bring it in. Choose Routine or Priority and arrange an appointment. Bring the computer and its power supply or charger.

2. We investigate and talk it through. We explain what we find and agree any additional work and costs with you.

3. Collect when it's ready. We let you know when your computer is ready to collect.

Ready to get it sorted?

Book online using the QR code above, or call **01985 330073** to arrange your drop-off.

01985 330073 · 07979 252573 · info@simplepchelp.co.uk

1 Bradley Road, Warminster, Wiltshire, BA12 8BL

Please arrange an appointment before visiting.